

ETHIOPIAN FACTSHEET

March, 2023

**ETHIOPIAN AVIATION
UNIVERSITY**

School of Aerospace Management &
Operation T-842



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OVER VIEW

Despite its humble beginnings, Ethiopian Airlines (Ethiopian) has had more than 75 years of successful journey which made it the leading Aviation Group in Africa. Of course, Ethiopian is ageing beautifully. Over the decades, the airline has established itself as the leader in all facets of the aviation business: technology leadership, network expansion and aviation mentoring.

Ethiopian started its operation with five C-47 aircrafts back in 1946, and made its debut flight to Cairo via Asmara. Ever since, it has been growing in leaps and bounds, and continued to introduce cutting-edge aviation technology and systems. As aviation technology leader, Ethiopian was a pioneer in ushering in new aviation technology into Africa including the first jet airplane as well as the first B767, B777-200LR, B787 Dreamliner, and 787-9 in the continent. Ethiopian also led the way in operating Africa's first Airbus A350 XWB. Currently, the airline has a fleet of more than 143 modern aircraft with average fleet age of five years; it also has 35 ultramodern aircraft on order. Living its motto of Bringing Africa Together and Beyond, Ethiopian has created Africa-wide and transcontinental air connectivity networks linking its main hub Addis Ababa to the rest of the world. The airline serves 131 international passenger and cargo destinations, including 63 African cities, with daily and multiple flights with a minimum layover in Addis. As a veteran carrier serving a vast intra-African network, Ethiopian flies to more destinations in the continent than any other airline.

Having met its 15-year strategic plan, Vision 2025, ahead of time, Ethiopian has charted out a more ambitious strategic roadmap called Vision 2035 to further bolster its continuous growth. In December 2011, Ethiopian took a giant leap forward in its successful journey by joining Star Alliance, the world's largest airline network. Over the years, the multi-award-winning airline has received countless coveted accolades and recognitions for its excellence, including Skytrax's Four-Star Airline Certification and Best Airline in Africa title for 5 consecutive years, and Overall Excellence for Outstanding Crisis Leadership Award in 2020 to mention but a few. Building on its continuous success, Ethiopian has achieved an average growth rate of 25 percent in the seven years prior to the COVID-19 pandemic.

ETHIOPIAN BACKGROUND INFORMATION

Founded	December 21, 1945
Starting date of operation	April 08, 1946
Global Alliance	Star Alliance Member since 2011
Ownership	Government of Ethiopia (100%)
Head Office	Bole International Airport, P.O. Box 1755 Addis Ababa, Ethiopia
	Fax: (+ 251)11661 1474
Reservations	Tel: (+251) 11 617 9900
Website	http://www.ethiopianairlines.com

Group Chief Executive Officer Mr. Mesfin Tasew

ETHIOPIAN IN FIGURES, 2010-2022




Parameters	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22
Aircraft	58	66	76	77	87	108	116	126	130	144
Destination	73	82	84	88	95	113	121	127	127	131
Passenger Number	5,224,717	5,918,364	6,353,059	7,595,057	8,761,101	10,631,866	12,140,297	9,660,129	5,779,033	8,680,301
Cargo Tonnage	174,446	186,336	236,772	266,223	338,646	400,339	431,859	525,374	757,002	767,848
Revenue in USD '000	2,079,202	2,399,031	2,418,121	2,531,461	2,658,349	3,344,805	3,908,880	3,749,002	3,513,567	5,051,479
Profit in USD	110,931,687	162,112,536	172,661,302	284,982,557	234,850,163	207,256,806	260,087,000	183,327,000	493,500,000	-
Infrastructure Value in USD	-	71,141,182	102,316,938	121,597,741	352,777,027	388,513,124	412,585,182	775,350,285	605,599,681	989133669.48
Employees	7,390	8,066	8,977	10,227	11,284	12,944	13,958	14,104	14,736	17,000
Graduate Trainees	1,010	1,126	773	1,144	1,463	980	1,848	960	434	430
ASK '000	25,728,092	30,169,529	32,398,720	39,910,011	45,163,539	53,067,290	60,090,196	49,410,867	35,309,115	42,861,011



FLEET SUMMARY

Long Range Passenger Services		19- Airbus A350-900XWB
		19- Boeing B787-8
		8- Boeing B787-9
		4- Boeing B777-300ER
		6- Boeing B777-200LR
		2- Boeing B767-300ER
Medium Range Passenger Services		17- Boeing B737-800
		13- Boeing B737 MAX
		9- Boeing B737-700NG

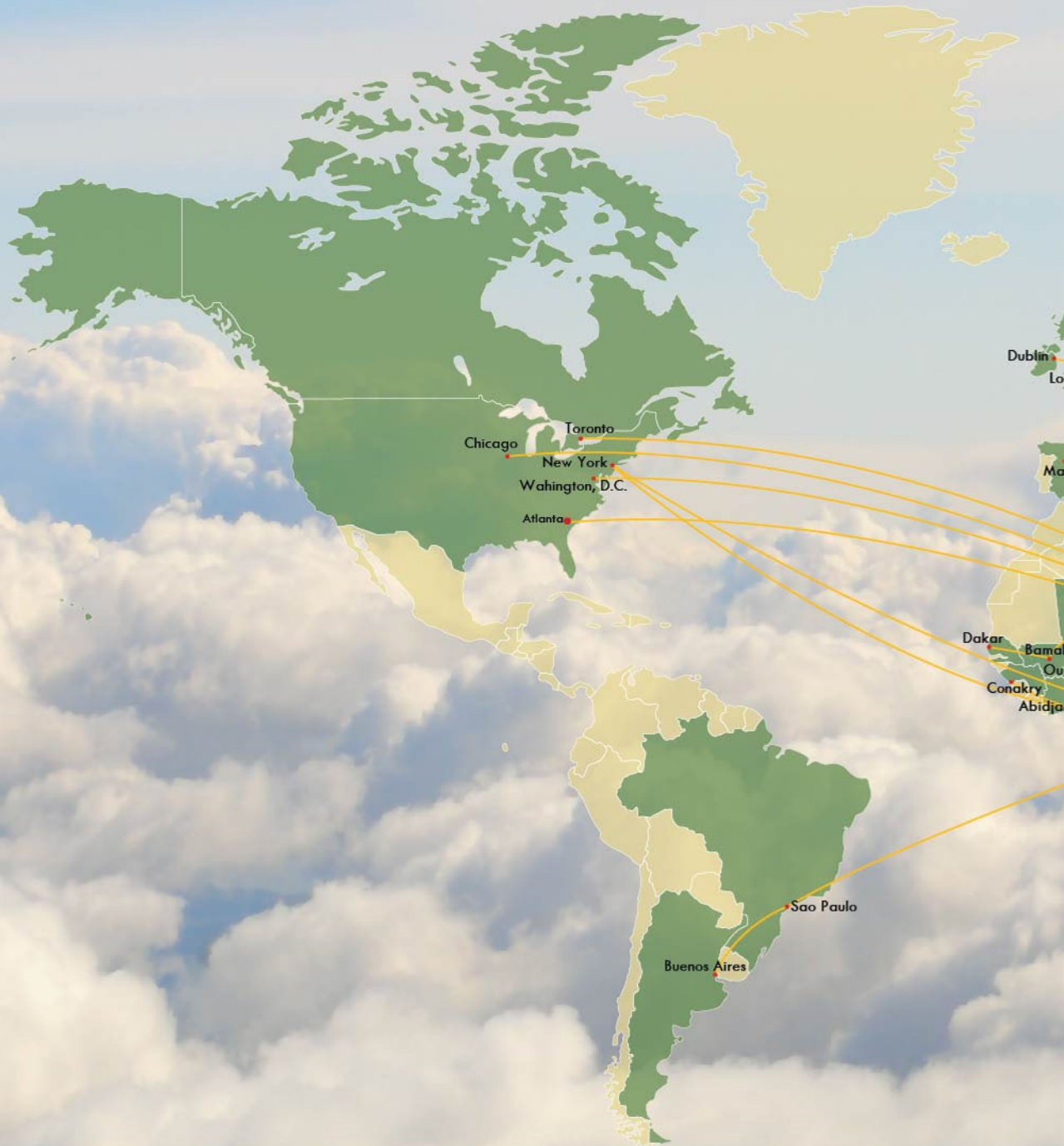


Regional and Domestic Passenger Services		32- Q400 Bombardier
Cargo and Non-Scheduled Services		9- Boeing B777-200LRF
		4- Boeing B737-800F
Long Range Cargo		1- B767-300F
Total Operating fleet		143

Long Range Passenger Services		1- Airbus A350-900XWB
		4- Airbus A350-1000XWB
		2- Boeing B787-9
Medium Range Passenger Services		19- Boeing B737 MAX 8s
Cargo and Non-Scheduled Services		5 - B777-200LRF
		4 - Boeing B737-800
Total Fleet on Order		35



MORE THAN 130 INTERNATIONAL DESTINATIONS





MORE THAN 60 DESTINATIONS IN AFRICA



22

DOMESTIC DESTINATIONS



The Largest Cargo Network Operator

65 Cargo Destinations



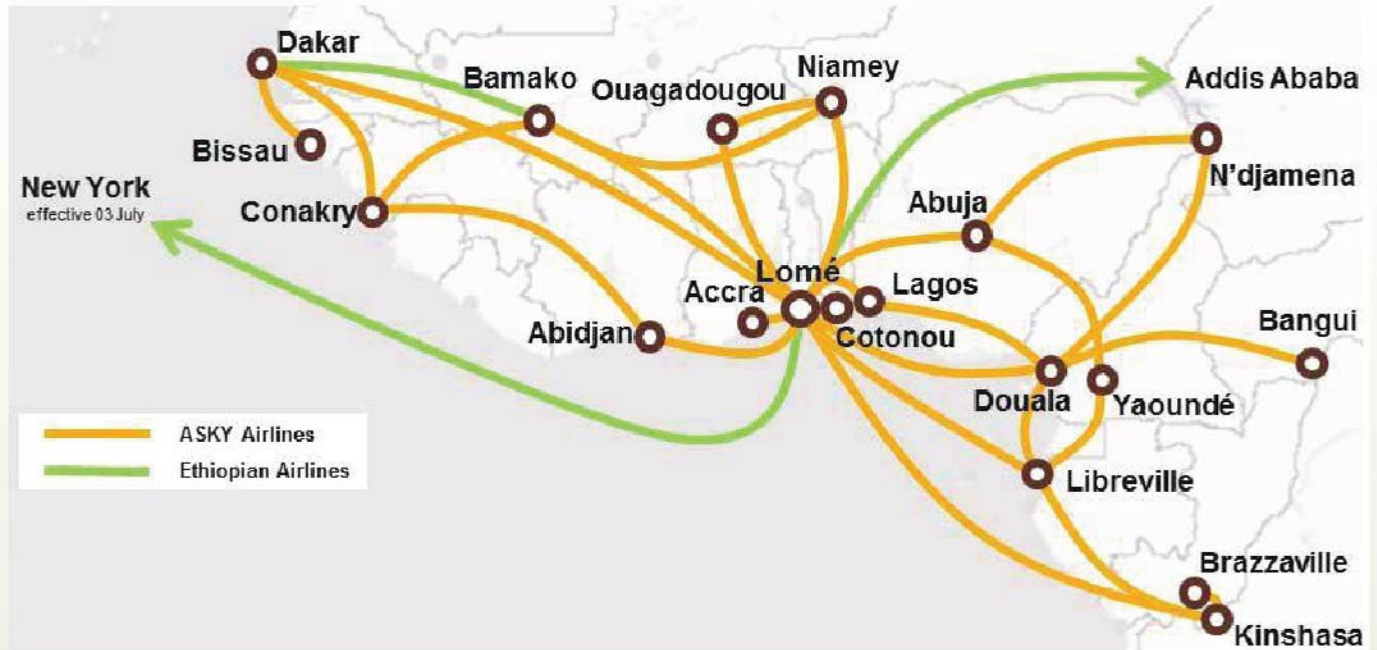
Ethiopian
Cargo

in Africa



PARTNER AIRLINES

ASKY Airlines Route Network



Malawian Airlines Route Network

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Code Share Partners

Aegean Airlines	All Nippon Airways	ELAL Israel Airlines	Rwanda Air	Turkish Airlines
Air Canada	Asiana Airlines	Kuwait Airways	TAP Portugal Airline	United Airlines
Air China	ASKY Airline	LAM/Mozambique Airline	Shenzhen Airlines	Azul Brazilian Airlines
Air Europa	Austrian Airlines	Lufthansa	Singapore Airlines	
Air India	Avianca Brazil	Malaysian Airlines		
Air Namibia	Egypt Air	Oman Air		

Star Alliance Member Carriers

Aegean Airlines	Austrian	Eva Airways	Swiss
Air Canada	Avianca	Lot Polish Airlines	TAP Portugal
Air China	Brussels Airlines	Lufthansa	Thai Airways
Air India	Copa Airlines	Scandinavian Airlines	Turkish Airlines
Air New Zealand	Croatia Airlines	Shenzhen Airlines	United Airlines
All Nippon Airways	Egypt Air	Singapore Airlines	Malaysia Airlines
Asiana Airlines	Ethiopian Airlines	South African Airways	

ETHIOPIAN, FOUR STAR GLOBAL AIRLINE WITH TWO SERVICE CLASSES



Cloud Nine:

Combining First and Business Class services, Cloud Nine (2-2-2 and 1-2-1 configuration) has the space, comfort and style with numerous Inflight Entertainment choices that makes flying with Ethiopian an even greater pleasure.



Economy Class:

Graced with an African flavored Ethiopian hospitality, our Economy class is equipped with the best entertainment options, ensuring a memorable flight. From Blockbuster Hollywood films to TV shows and destination guides you'll have all the entertainment you need right at your screen.



Frequent Flyer Program

Ethiopian's frequent flyers program ShebaMiles, avails passengers award tickets, upgrades to business class, access to all Star Alliance member airline executive lounges, additional free baggage allowance and many other privileges for accumulated mileages and based on tier levels. Join the program for free and start earning miles for your flights with Ethiopian Airlines, Star Alliance member airlines, partner airlines and for a variety of products and services offered by our program partners.

Ethiopian Hubs

Addis Ababa (Ethiopia) - Ethiopian Main Hub
 Ethiopian Second Hub with Lome (Togo)
 Ethiopian Third Hub with Lilongwe (Malawi)
 Ethiopian Sixth Hub with Lusaka (Zambia)

Human Capital

Number of employees: More than 17,000

Ethiopian የኢትዮጵያ Aviation Academy

PIONEER OF AVIATION EXCELLENCE

Ethiopian Aviation Academy (EAA)

Ethiopian Aviation Academy (EAA) is the largest and most modern aviation academy in Africa recognized as ICAO regional Training Center of Excellence. To train aviation professionals from classrooms to simulator training, EAA offers leading industry standard training for pilots, aircraft technicians, cabin attendants and ground services staff both for initial and recurrent students. The Leadership & Career Development Center is also training thousands in Management and Leadership Skills.

Our cabin crew training simulates real-time scenarios with training aircraft designed for emergency drills and service trainings. Our pilot training school uses light aircraft for its basic training and simulators. The academy has also Air Traffic Controller training centre Full flight simulators of all fleets Ethiopian operates are available for pilot training. Virtual Maintenance Trainers (VMTs) and various workshops feature our aircraft maintenance training. Beyond these, our academy develops standard training packages including e-learning and virtual classroom training. Trainee services include a trainee's cafeteria, dormitories, an administration complex and a plush new auditorium. The academy plans to take in 4,000 students a year in its training programs.



Full Flight Simulator

These are the most technologically advanced aircraft as a sign of the company's commitment to leading Africa's aviation industry. We have simulators for all the aircraft we fly; A350, B787, B777, B767/B757, B737 and Q400.



Ethiopian የኢትዮጵያ

Maintenance Repair & Overhaul



Ethiopian የኢትዮጵያ
Maintenance Repair & Overhaul

Ethiopian Maintenance Repair and Overhaul (MRO)

The scale of the MRO operation at Ethiopian is mesmerizing. It is the largest MRO service in Africa and serves Africa and the Middle East. The facility is fully equipped with Hangars, Engine and Component Maintenance workshops with all equipment needed to repair/overhaul aircraft, engines and components. Even if you have flown numerous times, you might not have fully appreciated the size of the largest civil jet engines until you are up close with these huge engines as you walk through the workshop. Established in 1957, Ethiopian MRO provides Line Maintenance services at stations where Ethiopian flies and extends the services to other operators. The facility is fully certified by the ETCAA, FAA and EASA. Ethiopian MRO offers world-class services to its customers and helps make Ethiopian one of the most dependable and safest airlines in the world.

Ethiopian የኢትዮጵያ

Cargo & Logistics Services



Ethiopian Cargo

Ethiopian Cargo and Logistics services is the largest cargo network operator in Africa and has won Best Airline in Africa for 5 Years in a Row. Currently with our 9 - Boeing 777-200LR, 1- Boeing 767-300F and 4 - Boeing 737-800F dedicated freighters and 129+ passenger aircrafts, we serve 66 cargo dedicated and 130+ passenger destinations in Africa, the Middle East, Asia, Europe and the Americas with an average daily uplift of over 2000 tons of which over 611 tons is transported in a belly hold capacity. With human capital number of more than 17000 employees, it has achieved the highest aircraft daily utilization over 17 hours on its B777FS. With a modern warehouse of one million tons annual storage capacity, fully automated with state-of-the-art technologies, Ethiopian Cargo is providing its service globally. Through a revision of its vision 2025, Ethiopian Cargo and Logistics Services is planning to grow its cargo network to 90 destinations and operate 37 freighter aircrafts by 2035.

Ethiopian የኢትዮጵያ Catering

Ethiopian Catering

Ethiopian In-Flight catering facility has a capacity to produce 100,000 meals a day. The facilities are modern and fully equipped to deal with high demand. Good food is important to our discerning customers. Ethiopian In-Flight Catering is dedicated to delivering high quality service and part of that is delivering high quality dining and beverage options. The new menus give customers the choice of local Injera, a vegan option, a variety of world cuisines including Chinese, Halal, Koseher and Indian to Italian.

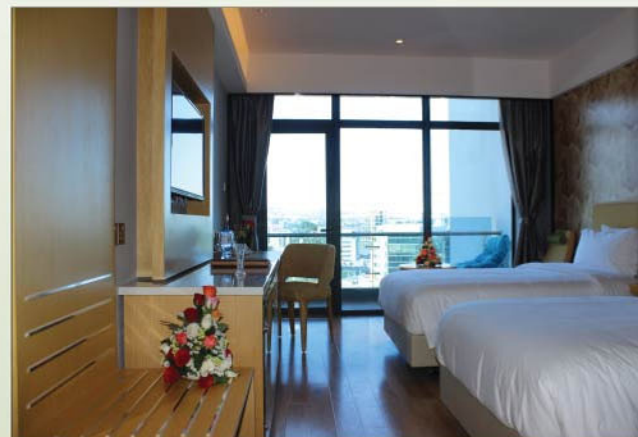


Ethiopian የኢትዮጵያ SKYLIGHT HOTEL

Ethiopian SkyLight Hotel is Ethiopian Airlines Groups' ultra-luxurious Five-Star hotel. The hotel was inaugurated on January 27, 2019. It has a total of 373 stunning rooms with relaxing and superb designs that are suitable for both corporate and leisure travellers. It has an added feature for Presidential Suits, Executive Suits, Apartments, Persons with limited mobility.

The hotel will incorporate additional 651 rooms increasing the total room capacity to 1024, by January 2023 making it the first and the biggest hotel in continent co-located in one area.

It has also launched an ultra-luxurious hotel within the Addis Ababa Bole International Airport Departure Terminal 2 (Ethiopian SkyLight In-Terminal Hotel) which suitable for all air travellers transiting through Addis Ababa Bole International Airport with a capacity of 97 rooms; having conference rooms, restaurant, gym and other facilities.





Ethiopian Airport Expansion

Inaugurated on 27 Jan 2019, Addis Ababa Bole International Airport has the capacity to handle 22 million passengers per annum.



RECENT INDUSTRY AWARDS

Ethiopian የኢትዮጵያ
Cargo & Logistics Services

- BEST CARGO AIRLINE - AFRICA
- CARGO AIRLINE OF THE YEAR



Ethiopian Airlines has been Crowned with two prestigious Awards at Air Cargo News Awards 2022, 'Cargo Airline of The Year' and 'Best Cargo Airline - Africa'

Ethiopian Airlines has been honored with four awards at the SKYTRAX 2022 World Airline Awards including 'Best Airline in Africa' for five years in a row



Ethiopian Airlines has received multiple brand African Awards as the top aviation brand in Africa.



Winner of Multiple prestigious awards at SKYTRAX 2022

AWARDS



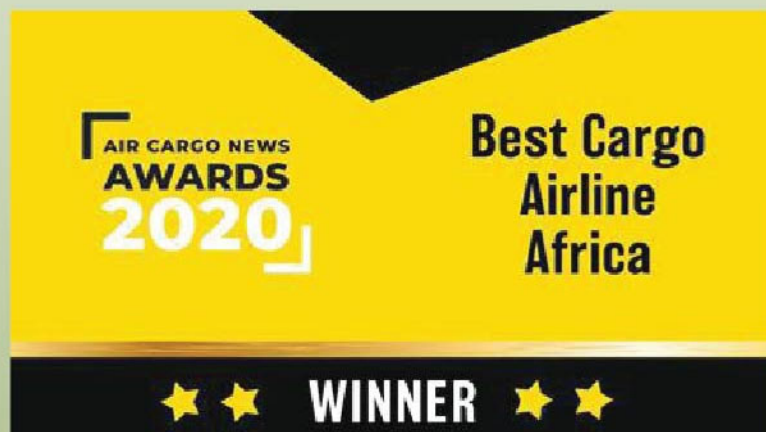
IATA's Certificate of Excellence in Logistics (CEIV Pharma) 2021
Ethiopian Receives IATA's Certificate of Excellence in Logistics (CEIV Pharma)



Ethiopian Airlines Wins 'Best African Airline' Award
at the 2021 Business Traveller Awards



Air cargo Industry customer care Award 2021 and 2022



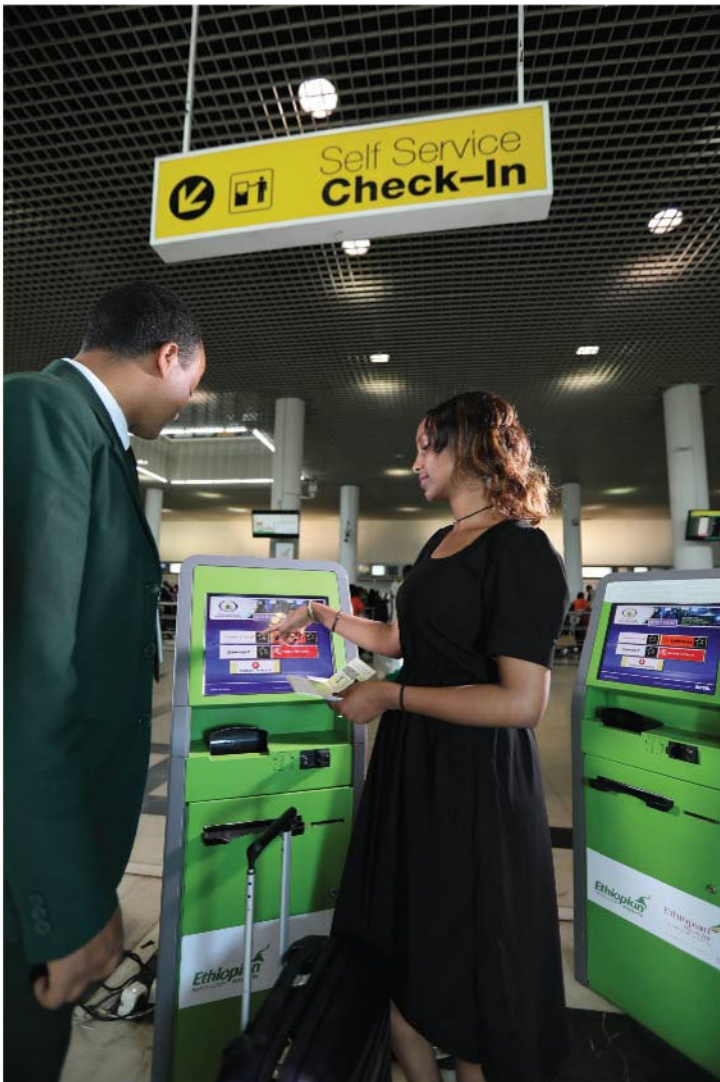
'Best Cargo Airline – Africa' Award at the Air Cargo News Awards 2020

ETHIOPIAN SKYTECNO AND WIRE HARNESS MANUFACTURING

Ethiopian Sky Technologies is manufacturing and delivering the aerospace products in accordance with the terms of the Agreement and the stringent requirements of the Aerospace Industry. In addition to building the aerospace manufacturing capability of Ethiopian Airlines, the partnership also enhances Ethiopia's manufacturing infrastructure and international trade connections.



ETHIOPIAN GROUND SERVICES





A STAR ALLIANCE MEMBER 

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