



What's Up @ ET November 2020



A STAR ALLIANCE MEMBER 



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## Ghana: Ethiopian Airlines Wins 'Customer Choice Airline Of The Year Award'

Pan-African carrier, Ethiopian Airlines, has won the 'Customer Choice Airline of The Year Award' at the just-ended National Customer Service Awards held in Accra.

<https://aviationghana.com/ghana-ethiopian-airlines-win>



# News Recap

## Delivery of two brand-new A-350 aircraft on the same day

Back in 2016, Ethiopian Airlines proudly took delivery of its first Airbus A350.

On November 7th at 01:35 and 01:39, two brand new A350s left Airbus' assembly facilities in Toulouse (France) for Ethiopian Airlines' hub in Addis Ababa (Ethiopia). The journey took just under six and a half hours and had the aircraft arriving at their new home at 10:00. The two flights were ET9201 and ET9203.

The new jets are registered as ET-AYA (nicknamed 'Geneva') and ET-AYB (nicknamed 'Singapore'). [According to AIB Family Flights](#), the former was first spotted in Toulouse without its engines in March of this year. The latter was first seen in January. Since then, Airbus had been preparing the jets, conducting four test flights, and a fifth customer acceptance flight.



## Ethiopian and ASKY connecting Africa to the US

Starting from 20 November 2020



### Ethiopian and ASKY to connect Africa to the US

Ethiopian unveiled its 15-year expansion strategy in 2010, and started small. First it helped launch ASKY Airlines in the West African country of Togo and then acquired a 49 percent stake in Malawi's flag carrier in southern Africa in 2013.

Since May, Ethiopian has announced plans to launch an airline in Mozambique, relaunched Zambia's flag carrier, established a new airline in Chad to cover West and Central Africa and resumed flights to Somalia after a 41-year hiatus.

# News Recap

## Aviation Week on COVID-19

An interview of Mr. Tewolde GebreMariam, GCEO of Ethiopian Airlines with Aviation Week on COVID-19 and the industry. The head of one of Africa's most vibrant airlines says the continent has been especially hard hit by COVID-19 and also discusses conditions for resuming 737 MAX service.

A rush transcript of our interview with Ethiopian Airlines CEO Tewolde Gebremariam appears below.

<https://www.youtube.com/watch?v=oXFD12e6p5g>



**General Support Command (COMGAP) delivered the title to the director of operations for Ethiopian Airlines Mr. Girum Abebe**

The General Support Command (COMGAP) delivered the title of Honorary Member of the Brazilian Air Force (MHAFB) to the director of operations for Ethiopian Airlines for Brazil and South America, Mr. Girum Abebe on November 3rd 2020.

The tribute was granted for the courageous and essential efforts to support the repatriation of hundreds of Brazilians during the COVID-19 pandemic and a remarkable performance on the logistic facilitation of COVID 19 medical supplies.

The tribute was granted for the courageous and essential efforts to support the repatriation of hundreds of Brazilians during the COVID-19 pandemic and a remarkable performance on the logistic facilitation of COVID 19 medical supplies.



## Well-deserved Recognition for Creating Unparalleled Customer Experience

Director of Ethiopian Airlines Addis Ababa Sales Office, Mrs. Ghenet Zerihun and Mr. Romel Yohannes, a member of Addis Ababa Sales Office, have been awarded certificates of recognition from H.E. Michael Raynor, Ambassador of the United States of America to Ethiopia on 12 November 2020 for the consistent, exemplary, selfless and devoted service they rendered to the Embassy's travel needs which filled and exceeded the feared gap due to the suspension of operation by other airlines.





# Testimony



**Star Alliance** ✓ @staralliance · Nov 13, 2020

We're so proud of our member airline @flyethiopian. They've been recognised for their incredible response to the global pandemic. 🌞  
#StarAllianceFamily #WeWillReconnect #FlyWithConfidence

**Ethiopian Airlines** ✓ @flyethiopian · Nov 10, 2020

We are pleased to announce that we have won the 'Overall Excellence for Outstanding Crisis Leadership 2020 Award' from Global Finance magazine. The award recognizes the extra mile we went in responding to the global pandemic! #EthiopianAirlines



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**Lia Tadesse** ✓ @lia\_tadesse · Nov 9, 2020

My heartfelt gratitude to @flyethiopian @Airbus @ONG\_ASF for the generous donation of Medical equipments using the latest #A350 through Ethiopian Airlines Foundation. Thank you for the continuous invaluable support to @FMOHealth to improve quality of service delivery.



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# Testimony



**Airbus** ✓ @Airbus · Nov 7, 2020

It's double delivery day! 🛩️🛩️ We're pleased to see two #A350 joining @flyethiopian's fleet today. It's also an opportunity to carry much needed humanitarian goods in cooperation with the @AirbusFdn.



**Airbus Foundation** @AirbusFdn · Nov 7, 2020



Joining 🤝 w/ @flyethiopian @fundacionpablo @ONG\_ASF to transport 4.97T of medical & IT equipment using the latest #A350 🛩️ delivery to Ethiopian Airlines. Relief items will go to the Ethiopian Airlines Foundation & The Pablo Horstmann foundati...

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# Ethiopian in Pictures



# Back in the Days



Precious & timeless memories of the giant airliner!

# Picture of the Month



# WHAT'S UP @ ET

What's up it is a monthly digital publication which recaps major happening in Ethiopian Airlines. Your Feedback is highly appreciated.



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